



## Cheryl Burgess MSc, MCQl CQP, PIEMA

Cheryl has had a varied career that started in business administration where she discovered the benefits and concepts of quality management while in her mid-20s. She went on to embrace the idea of integrated management whilst working for a food packaging manufacturer and realised the business benefits first-hand.

Since 2000 she has worked with SME's across a wide range of industries and sectors. She has always aimed to demystify the world of ISO standards for clients and help them apply the requirements of ISO 900 I and other ISO standards in a simple and integrated way so that the business achieves the most value in the short and longer term.

Cheryl is a practicing ISO systems specialist and IRCA principal auditor. She obtained an MSc in Strategic Quality Management at the University of Portsmouth in 2002. She is passionate about management systems believing that they can help deliver businesses plans and objectives.

She mentors clients so they can actively apply the integrated management concepts to improve their business. Cheryl is Director of the management consultancy J P Feltham Associates Ltd which she established in 2000.